

tel: +27 (12) 432 1300 info Centre: 086 00 65383 website: www.nlcsa.org.za National Lotteries Commission (NLC) P O Box 1556 Brooklyn Square 0083, Pretoria

To: National Lotteries Commission Beneficiaries

NGOs, CBOs, NPOs, PBOs, FBOs

Businesses

Media Houses

Members of the Public

Date: 2 December 2015

RE: THANK YOU FOR YOUR SUPPORT AND PARTICIPATION AT THE NLC

2015 INDABA

On behalf of the Board, Management, Distributing Agencies and staff of the National Lotteries Commission (NLC), I would like to express our sincerest gratitude for your contribution to the success of the NLC's 2015 Indaba. We acknowledge and appreciate the participation, input and commitment displayed during this Indaba 2015, and your role in crafting the resolutions that will see us realising our vision being 'the Catalyst for Social Upliftment'.

At the end of the Indaba 2015, the delegates resolved on the following:

- 1. Improve marketing and communication of the National Lotteries Commission, and the link between revenue and the funding of good causes
- Improve monitoring of funded organisations and measurement of NLC's impact
- 3. Strengthen partnerships with other stakeholders to improve regulation
- 4. Improving service delivery and turnaround times through enhancing technology (by allowing for online submission and tracking of applications)
- 5. Extend capacity building efforts for beneficiaries to improve resource use and the impact of programmes (e.g. management, financial and governance skills)
- 6. Ensure processes and procedures are fair, ethical, transparent and professional and deliver on the NLC's espoused values



7. Establish a knowledge hub/website to facilitate communication amongst beneficiaries, and to enable sharing of services within the 'beneficiaries network'.

In conclusion, we look forward to further engagement with you in fulfilling the NLC mandate and ensuring implementation of the above resolutions within a reasonable period. We are indeed *Changing Lives*.

Yours Faithfully,

Prof Ntshengedzeni Alfred Nevhutanda

Chairperson: National Lotteries Commission