

Website Privacy Notice



WEBSITE PRIVACY NOTICE

1. The purpose of our privacy notice is to inform you about our use of the data and/or personal information we collect from you when you submit your data when making enquiries to us from our website.
2. As the Responsible Party and Operator of your information we are complying with the provisions of the POPIA and informing you about what we use your data for, what your rights to the data you give us are and to tell you about who we are.

3. National Lotteries Commission
Our address and contact details are:

Physical Address:

Block D, Hatfield Gardens
333 Grosvenor Street
Hatfield
PRETORIA
0083

Website Privacy Notice

Postal Address:

PO BOX 1556
BROOKLYN SQUARE
SOUTH AFRICA
PRETORIA
0075

Email address: nldtf@nlcsa.org.za

Telephone no:

Switchboard:
012 432 1300

Fax:
086 523 7127

4. Data Collected

4.1 We collect the following data from our customers, suppliers, applicants: email addresses, names of contact persons, contact telephone numbers, information required for accounting and invoicing purposes, country of operation, name of organisation or person from whom data is being collected, physical addresses for delivery purposes etc.

5. Data Usage

5.1 The data collected is used for communication with customers, suppliers, applicant, etc dealing with enquiries from all our relevant departments and to advise customers, suppliers and applicants about their enquiries, status of their applications and updates.

5.2 We will not share your Data with any other third parties or use your data for any purpose other than described above.

6. Consent

6.1 We require your consent to obtain and use the data.

6.2 You may withdraw your consent at any time by notifying us in writing.

6.3 We will maintain your data on our records for as long as we have your consent to do so.

6.4 We will alter, delete/erase your data on your written instruction to do so.

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6.5 Your Data will not be used abroad.

7. Complaint

- 7.1 You have a right to complain about our use of your information if you think your rights have been infringed by an institution processing your personal information.
- 7.2 If we do not respond to your full satisfaction, then your complaint can be directed to the Regulators' Office.
- 7.3 Kindly complete our request for consent form and return to us at the address provided therein.

Name of sender from your organisation.

IO OR CEO OR MARKETING MANAGER

NOTE: The request for Consent form should be attached to this privacy notice as a separate document, although in the case of a website enquiry it is not strictly necessary.

You may request us to stop using your information at any time through withdrawal of your consent directed to us in writing to our Information officer email address or emails correspondence sent to you with this facility or delivery at any of our branches. We can also provide you with a form for this purpose.