

Media Statement

Issued by the National Lotteries Commission



FOR IMMEDIATE RELEASE

NLC Addresses Delays in Application Adjudications Due to Limited Distributing Agency Members

[Tshwane, 25 June 2024] The National Lotteries Commission (NLC) is dedicated to maintaining the highest standards of transparency and accountability in its grant funding operations.

Distributing Agency Members play a crucial role in ensuring that funds raised through the National Lottery are allocated fairly and transparently to qualifying causes and organisations. However, due to current staffing challenges, the pace of adjudication has been adversely affected, causing inconvenience and uncertainty for many applicants.

The current limited number of Distributing Agency Members within the NLC has led to significant delays in processing and adjudicating applications. This shortage has strained the Commission's ability to function efficiently, resulting in prolonged waiting times for applicants.

The NLC understands the frustration and sincerely apologises for the challenges these delays cause, particularly for organisations relying on these funds to support vital projects and initiatives. Please be assured that the NLC is highly aware of the situation and is actively working with the Department of Trade, Industry and Competition to address the issue.

As we navigate these challenging times, your patience and understanding are greatly appreciated. The NLC remains committed to its mission of promoting public benefit through the distribution of lottery funds. We are dedicated to ensuring that all deserving applications are reviewed and adjudicated in a timely and fair manner.

Thank you for your patience and for bearing with us during this transition phase and we appreciate

your continued support and understanding.

For further information or inquiries regarding grant applications or any other matter, please call the Contact Centre on 08600 65383.

To report fraud, scams or any suspicious activities, please call 08000 212 129.

ABOUT THE NATIONAL LOTTERIES COMMISSION

The National Lotteries Commission is established in terms of the Lotteries Act No 57 of 1997 to regulate lotteries and sports pools in South Africa. From these regulatory activities, we collect revenue to distribute funds to qualifying organisations that work for the public good across South Africa.