



**REGRET LETTER  
TO UNSUCCESSFUL SUPPLIERS**

<b>DATE</b>	03 February 2025
<b>ENQUIRIES</b>	SCM
<b>TEL</b>	(012) 432 1309
<b>E-MAIL ADDRESS</b>	<a href="mailto:lucky@nlcsa.org.za">lucky@nlcsa.org.za</a>

<b>COMPANY NAME</b>	All Tenderers
<b>ATTENTION</b>	All Tenderers
<b>ADDRESS</b>	All Tenderers
<b>CONTACT DETAILS</b>	All Tenderers

Dear Sir/Madam

<b>PROJECT TITLE</b>	The appointment of a service provider for the provision of an integrated cloud based contact centre solution and an end to-end cloud telephony solution for the NLC for a period of five year.
<b>REFERENCE NO</b>	NLC/2024-006

We wish to thank you for submitting your response to the above-mentioned tender, **Reference number: NLC/2024-009**. The bid has now been concluded, and we regret to inform you that you have not been successful in this instance.

The successful supplier(s) are published on the e-Tender portal as well as NLC website.

The NLC appreciates the effort that your company has put into this process, and we trust that you will continue with these efforts in the future.

Yours faithfully,



**Senior Manager SCM**

**Date: 12 February 2025**

**CHANGING LIVES**

**Board Members:** Prof NB Pityana (Chairperson), Mr T Bonakele, Ms P Mvulane  
Ms B Ferguson, Mr L October, Ms I Ramafola, Adv N Nene (Company Secretary)

*Established in terms of the Lotteries Act  
57 of 1997, as amended.*