

The National Lotteries Commission (NLC), a Scheduled 3A entity in terms of the Public Finance Management Act (PFMA), is a statutory body established in terms of the Lotteries Act (Act 57 of 1997), as amended with the purpose of regulating South African Lotteries and administering the National Lottery Distribution Trust Fund (NLDTF). Suitably qualified prospective candidates who are South African citizens are invited to submit their applications to fill the position listed below. The National Lotteries Commission is committed to the achievement and maintenance of diversity and equity in employment, especially in respect of race, gender, and disability.

## INFORMATION AND COMMUNICATION TECHNOLOGY DIVISION

### ICT INFRASTRUCTURE MANAGER

#### MAIN PURPOSE OF THE JOB

To manage and optimize the NLC's ICT infrastructure (environment, cloud and on-prem systems, networks, and datacenters) to ensure secure, reliable, and scalable operations that support the organisation's strategic and business objectives.

#### SALARY SCALE:

- Commensurate with qualifications and experience.

#### REQUIRED QUALIFICATIONS

- Bachelor's degree in Information Technology, Computer Science, or Engineering (required).
- Postgraduate qualification or certification in Infrastructure Management or Cloud Architecture (preferred).
- Professional certifications: ITIL v4 (Intermediate/Managing Professional), COBIT-19, Microsoft Azure Solutions Architect, or VMware VCP.

#### REQUIRED WORK EXPERIENCE:

- Minimum 5 years' ICT operations and infrastructure experience with at least 3–5 years in management.
- Proven record in managing hybrid (Cloud + On-Prem) environments, networks, storage, and security platforms.
- Experience in vendor and contract management aligned to PFMA requirements.
- Track record in ICT disaster recovery and business continuity implementation.

## **KEY RESPONSIBILITIES:**

- Develop and implement the ICT Infrastructure Strategy aligned to the NLC ICT Roadmap and Modernisation Programme.
- Forecast capacity and plan technology refresh and lifecycle management.
- Ensure high availability ( $\geq 99.1\%$ ) across servers, networks, and storage.
- Manage daily operations, incident response, and change control under ITIL and COBIT standards.
- Maintain alignment with ISO 27001, PFMA, and ICT policies.
- Implement controls for assets, license, and configuration management.
- Address audit findings and report risk mitigation measures.
- Manage System Administration, Helpdesk, and Infrastructure Specialist teams.
- Develop skills plans and performance contracts aligned with ICT objectives.
- Oversee service provider performance and SLAs.
- Negotiate contracts and monitor delivery to ensure value for money.
- Develop and manage the infrastructure budget in line with PFMA and Treasury guidelines.
- Control expenditure and report variances monthly.
- Implement and test disaster recovery and continuity plans.
- Collaborate with ICT Security to enforce resilience and cybersecurity standards.
- Promote automation and modern technologies to improve efficiency.
- Evaluate emerging solutions for alignment with NLC strategic goals.
- Zero critical audit findings in Infrastructure domain.
- Completion of disaster recovery tests per plan.
- Improved service delivery scores and user satisfaction.
- Reduction in incident recurrence and downtime hours.

## **REQUIRED COMPETENCIES AND SKILLS**

- Expertise in data center, virtualisation, and cloud technologies (Azure, M365, VMware).
- Knowledge of network architecture, firewalls, SD-WAN, and VoIP environments.
- Strong command of backup and disaster recovery solutions.
- Understanding of information security controls (ISO 27001) and service management (ISO 20000).
- Ability to plan budgets, manage projects, and lead technical teams.
- Strategic and results-driven leader.
- Analytical and decisive with strong problem-solving skills.
- Collaborative and able to influence stakeholders across levels.

- Calm under pressure, structured and accountable.
- Ethical with strong service orientation.
- Problem Solving
- Influencing and Negotiating
- Managing Performance
- Strong Leadership Skills

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**Note:** Background verification, social media checks and security vetting will form part of the selection process and successful candidates will be subjected to security vetting. Correspondence will be limited to shortlisted candidates only. If you have not been contacted within three (3) months of the closing date of this advertisement, please accept that your application was unsuccessful. The NLC reserves the right not to fill any advertised position(s).

**IMPORTANT NOTICE: APPLICATION INSTRUCTIONS:**

- Please clearly indicate the name of the position you are applying for in the subject line;
- Only candidates who meet the requirements should apply;
- Correspondence will be entered into with shortlisted candidates only;
- CV's from Recruitment Agencies will not be considered.
- Applications received after the closing date will not be considered.
- Submit a comprehensive C.V with qualifications attached to the following email address:  
[Recruitment@nlcsa.org.za](mailto:Recruitment@nlcsa.org.za)

**CLOSING DATE: 24 FEBRUARY 2026**

**NLC WELCOMES APPLICANTS WITH DISABILITIES**



**DISCLAIMER- POPIA**

By applying for NLC's vacancy, you expressly give NLC consent to process your personal information stored in our history of all who have applied will be processed in accordance with the Protection of Personal Information Act 4 of 2013 ("POPIA"), the NLC Human Capital Policy/Procedures, the NLC's POPIA Policy and the NLC's Privacy Policy. These documents set out why the NLC needs the personal information, what NLC will do with it, and with whom the NLC will share it. Note that we will not further process the personal information stored automatically in this portal.